Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Ventura County Health Care Plan (VCHCP): Small Group Custom Platinum HMO

Coverage for: Small Group Employees and Dependents

| Plan Type: Custom Platinum HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please contact the Ventura County Health Care Plan (VCHCP) at 2220 E. Gonzales Road, Suite 210-B, Oxnard, CA 93036. (805) 981-5050 or toll free at (800) 600-8247 or by fax at (805) 981-5051 or http://www.vchealthcareplan.org/members/programs.aspx For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossaryto request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible?</u>	N.A.	This plan does not have a deductible See list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u>
Are there other <u>deductibles</u> for specific services?	There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$4,000/person and \$8,000/family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for <u>covered services</u> . If you have other family members in the <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, balance billing charges on not covered expenses, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit.</u>
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.vchealthcareplan.org</u> member section, or call (805) 981-5050 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for <u>covered</u> <u>services</u> but only if you have a <u>referral</u> before you see a <u>specialist</u> .

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>http://www.vchealthcareplan.org/members/programs.aspx</u> **1 of 6**

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay				
Common Medical Event	Services You May Need	<u>Network Provider</u> <u>VCMC</u> (You will pay the least)	<u>Network Provider</u> <u>Non-VCMC</u> (You will pay the least)	<u>Out-of-Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 <u>co-pay</u>	\$20 <u>co-pay</u>	Not Covered	None	
If you visit a health	<u>Specialist</u> visit	\$20 <u>co-pay</u>	\$40 <u>co-pay</u>	Not Covered	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$0 \$0	\$20 <u>co-pay</u> diagnostic/ x-rays \$20 <u>co-pay</u> laboratory tests	Not Covered	None	
	Imaging (CT/PET scans, MRIs)	\$0	\$125 <u>co-pay</u>	Not Covered	None	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.vchealthcareplan.or g/members/programs/do cs/ProviderDrugList.pdf	Tier 1 - Generic drugs	Not Available	\$9 <u>co-pay</u> \$18 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order	
	Tier 2 - Preferred brand drugs	Not Available	\$30 <u>co-pay</u> \$60 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order	
	Tier 3 - Non-preferred brand drugs	Not Available	\$45 <u>co-pay</u> \$90 <u>co-pay</u>	Not Covered	30-day supply - retail 90-day supply - mail order	
	<u>Tier 4 - Specialty drugs</u> <u>Specialty 3 Tier Benefits</u> <u>Design-</u> <u>Generic</u>	Not Available	10% up to \$100 max	Not Covered	None	

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			What You		
Common Medical Event	Services You May Need	<u>Network Provider</u> <u>VCMC</u> (You will pay the least)	<u>Network Provider</u> <u>Non-VCMC</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Brand (preferred) Brand (non-preferred)		10% up to \$250 max 10% up to \$250 max		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$0	10% up to \$250 <u>co-</u> <u>pay</u>	Not Covered	None
Surgery	Physician/surgeon fees	No Charge	No Charge	Not Covered	None
	Emergency room care	\$150 <u>co-pay</u> per visit	\$150 <u>co-pay</u> per visit	\$150 <u>co-pay</u> per visit	None
	Professional Fee	No Charge	No Charge	Not Covered	None
If you need immediate medical attention	Emergency medical transportation	\$150 <u>co-pay</u>	\$150 <u>co-pay</u>	\$150 <u>co-pay</u>	None
medical attention	<u>Urgent care</u>	\$50 <u>co-pay</u>	\$50 <u>co-pay</u>	\$50 <u>co-pay</u>	*Urgently Needed Care is covered while outside the service area. When inside the service area, must use an In- <u>Network</u> facility.
lf you have a hospital	Facility fee (e.g., hospital room)	\$0	\$150 per day/ \$600 maximum per stay	Not Covered	
stay	Physician/surgeon fees	No Charge	No Charge	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Not Available	Outpatient Office Visit: \$10 <u>co-pay</u> per visit Other Outpatient Visits. \$10 <u>co-pay</u> per visit	Not Covered	None
	Inpatient services	Not Available	No Charge	Not Covered	None
If you are pregnant	Office visits	\$20 <u>co-pay</u> per visit	\$40 <u>co-pay</u> per visit	Not Covered	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	No Charge	No Charge	Not Covered	None

	Services You May Need	What You Will Pay				
Common Medical Event		<u>Network Provider</u> <u>VCMC</u> (You will pay the least)	<u>Network Provider</u> <u>Non-VCMC</u> (You will pay the least)	<u>Out-of-Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Childbirth/delivery facility services	\$0	\$150 <u>co-pay</u> per day/ \$600 maximum	Not Covered	None	
	Home health care	Not Available	\$20 <u>co-pay</u> per visit	Not Covered	None	
	Rehabilitation services	\$10 <u>co-pay</u> per day	\$20 <u>co-pay</u> per day	Not Covered	None	
If you need help	Habilitation services	\$10 <u>co-pay</u>	\$20 <u>co-pay</u>	Not Covered	None	
recovering or have other special health needs	Skilled nursing care	Not Available	\$50 per day/ \$500 maximum	Not Covered	None	
	Durable medical equipment	Not Available	10% <u>coinsurance;</u> 50% <u>coinsurance</u> for replacement	Not Covered	None	
	Hospice services	No charge	No charge	Not Covered	None	
If your child needs dental or eye care	Children's eye exam	Not Available	No Charge when part of routine physical (through age 18)	Not Covered	None	
	Children's glasses	Not Available	One standard pair per year	Not Covered	None	
	Children's dental check-up	Not Available	2 check-ups per year	Not Covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
 Chiropractic care Cosmetic surgery Dental Care (Adults) 	 Hearing aids Infertility treatment Long-term care Non-emergency care when traveling outside the U.S. 	 Private-duty nursing Routine eye care (Adult) Routine foot care Weight loss programs 			
Other Covered Services (Limitations may apply to these services). This isn't a complete list. Please see your plan document.) • Abortion • Acupuncture • Bariatric Surgery					

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>http://www.vchealthcareplan.org/members/programs.aspx</u> **4 of 6**

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:California Department of Managed Health Care (DMHC) 980 9th Street, Suite 500, Sacramento, CA 95814; Phone: (888) HMO-2219; TDD: (877) 688-9891; FAX: (916) 229-4328 www.hmohelp.ca.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: California Department of Managed Health Care (DMHC) 980 9th Street, Suite 500, Sacramento, CA 95814; Phone: (888) HMO-2219; TDD: (877) 688-9891; FAX: (916) 229-4328 www.hmohelp.ca.gov.

Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al (800) 600-8247. [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (800) 600-8247 [Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (800) 600-8247 [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (800) 600-8247

—To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.——

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in- <u>network</u> pre-natal car hospital delivery)	e and a	Managing Joe's type 2 Diab (a year of routine in- <u>network</u> care of controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> \$0 <u>Specialist [cost sharing]</u> \$40 Hospital (facility) [<u>cost sharing]</u> \$150/day Other [<u>cost sharing]</u> \$0 		 The <u>plan's</u> overall <u>deductible</u> \$0 <u>Specialist [cost sharing]</u> \$40 Hospital (facility) [cost sharing] \$150/day Other [cost sharing] \$0 		 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> [cost sharing] Hospital (facility) [cost sharing] Other [cost sharing] 	\$0 \$40 \$150/day \$0
This EXAMPLE event includes services <u>Specialist</u> office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood w</i> <u>Specialist</u> visit (<i>anesthesia</i>)		This EXAMPLE event includes servicePrimary care physicianoffice visits (includedisease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose metical)	ding	This EXAMPLE event includes serviceEmergency room care (including medicsupplies)Diagnostic test (x-ray)Durable medical equipment (crutches)Rehabilitation services (physical therap)	al
Total Example Cost	\$12,731	Total Example Cost	\$7,389	Total Example Cost	\$3,925
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
<u>Cost Sharing</u>		<u>Cost Sharing</u>		<u>Cost Sharing</u>	
Deductibles	\$0	Deductibles	\$0	Deductibles	\$0
<u>Copayments</u>	\$390	<u>Copayments</u>	\$1275	<u>Copayments</u>	\$430
Coinsurance	oinsurance \$0		Coinsurance \$0		\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$0	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$390	The total Joe would pay is	\$1275	The total Mia would pay is	\$430